### **Catalyst RCM Lab Overview**

### **Financial Dashboard:**



- The financial dashboard tracks revenue trends month over month including actual reimbursement compared to expected reimbursement based on federal fee schedules, contract rates or overall averages for out of network payers. This allows our clients at any point in time to understand the accounts receivable that are still outstanding based on the month the service was performed.
- The financial dashboard has the ability to track profit and loss per sample type, payer, sales rep/group.
- The financial dashboard tracks both the adjudication rate and paid adjudication rate which allows us to monitor that we are receiving responses from the payer based on our expected timelines (adjudication rate) and what percentage of the adjudicated claims are reimbursing an amount (paid adjudication rate).
- The dashboard can be filtered to isolate the data based on financial class/insurance, sample type/subsample type, clinic state location, sales rep structure, physician referral specialty. Once the dashboard is filtered, the entire dashboard updates to isolate only the filtered data set.
- All data points displayed on the dashboard can be drilled into to review the underlying data.

# **Operations Dashboard:**



- The operations dashboard tracks the services performed month over month to ensure that all services performed are billed and ultimately adjudicated. The dashboard gives the ability to easily identify potential positive or negative trends related to sample volume received.
- For services performed that have yet to be billed (deficiency and hold claims), the dashboard has the ability to drill down into the underlying data to see the exact reason why the claim has yet to be billed.
- The dashboard can be filtered to isolate the date based on financial class/insurance, sample type/subsample type, clinic state location, sales rep structure, physician referral specialty. Once the dashboard is filtered, the entire dashboard updates to isolate only the filtered data set.
- All data points displayed on the dashboard can be drilled into to review the underlying data.

# **KPI Dashboard:**

G	Facility Name (All)	Sample Type (Multiple values) •	Sub Sample Type (All)	Financial Class (All)	Insurance (AII) •	Account Manager (All)	Location State (AII)
	AVP (All)	Regional Director	Physician Name     (All)	Speciality     (AII)	•		

#### Summary : Sample Type

Sample Type	Samples Received	Samples Recd. Yesterday	Samples Recd. MTD	Claims Paid Current Week	Paid Current Week \$	Paid Per Sample Current Week(Inc. Zero Pay)	Claims Paid MTD	Paid MTD \$	Paid Per MTD(I
Covid	16,228	0	9	1,642	\$178,656	\$37	1,044	\$114,600	
Derm-O	4,094	0	0	238	\$129,617	\$149	139	\$78,457	
Gastro-O	3,775	0	0	210	\$40,768	\$50	120	\$21,930	
NAIL	3,462	0	0	222	\$122,270	\$149	146	\$79,560	
Path	31,488	0	0	3,034	\$243,655	\$26	2,372	\$193,042	
PGX	733	0	0	30	\$9,031	\$61	26	\$6,231	
<b>n</b>						***			

	November	December	January	Week 1 Feb	Week 2 Feb
Cash Collections	\$2,298,557	\$8,301,490	\$8,178,854	\$1,535,388	\$33,359
Summary : Samples R	eceived				
	November	Decen	nber	January	Week 1 Feb
Billed Claims	34,722	33	986	27,871	0
Deficient Samples Received	10,600	13	966	11,276	1
Deficiency Rate	26.83%	35.	30%	31.54%	1.5296
Deficiency/Second	1,119	2	.091	3,222	1
Current Deficient Rate	2.83%	5.	28%	9.01%	1.52%

- The KPI dashboard provides a snapshot by sample type of the samples received, billed, paid overall, and paid per claim, and missing information during the current week and current month.
- The KPI dashboard tracks/trends cash collections, samples received, samples billed, deficient samples (missing information), week over week in the current month to compare to the trailing 3-month period. This allows for trend analysis to determine if the current month metrics are trending in-line with expectations and historical averages.
- The KPI dashboard can be filtered by sample type/sub-sample type, financial class/insurance, clinic location/specialty and sales structure.

### Sales Dashboard:

Account Group	Samples Received	Deficiency	Deficiency%	Initial Deficiency %	Billed Claims	Adjudicated	Zero Pay	Zero Pay Rate	Adju. Rate	Paid Adju. Rate	Total Collected	COGs	Profit/Los
Null	800	112	14.00%	70.25%	103	51	22	43.1496	92.73%	47.06%	\$2,605	\$1,785	\$820
Andrewxxxxx	24,906	1,327	5.33%	13.68%	19,879	18,768	4,471	23.8296	97.14%	67.98%	\$2,505,125	\$656,880	\$1,848,245
Anthonyxxxxx	40,873	1,752	4.29%	21.67%	34,981	33,743	2,644	7.8496	96.77%	88.4296	\$3,350,738	\$1,181,005	\$2,169,733
Brandxxxxx	25,963	1,037	3.99%	15.06%	22,775	21,818	5,636	25.83%	98.75%	70.77%	\$1,464,375	\$763,630	\$700,74
Brxxxxxx	789	35	4.4496	9.38%	75	59	20	33.90%	79.73%	42.37%	\$4,965	\$2,065	\$2,900
Coxxxxx	920	29	3.15%	15.22%	171	151	54	35.76%	96.82%	61.18%	\$18,016	\$5,285	\$12,73
Dan Baxxx	26,569	974	3.67%	12.99%	23,507	23,080	2,263	9.8196	98.80%	88.03%	\$2,566,683	\$807,800	\$1,758,88
thxxxxx	4,186	553	13.21%	26.45%	1,705	1,432	912	63.69%	87.42%	33.24%	\$73,843	\$50,120	\$23,723
xxxxxx	13	0	0.0096	53.85%	12	12	5	41.6796	100.00%	58.3396	\$837	\$420	\$417
leritage Laxxxxx	184,625	10,548	5.71%	20.79%	108,911	100,667	25,898	25.73%	94.21%	68.63%	\$9,884,272	\$3,523,345	\$6,360,923
essicaxxxxx	4,250	359	8.45%	20.64%	3,573	3,425	1,702	49.69%	97.33%	31.5596	\$164,920	\$119,875	\$45,045
xxxxxx	1	0	0.0096	0.00%	1	1	0	0.00%	100.00%	0.0096	-\$1	\$35	-\$36
ynxxxxx	220	15	6.8296	22.2796	191	173	79	45.6696	91.05%	19.65%	\$8,339	\$6,055	\$2,284
Aichaexxxxx	3,926	168	4.28%	14.80%	3,593	3,440	1,042	30.29%	98.80%	65.57%	\$269,840	\$120,400	\$149,440
lickxxxxx	25	6	24.00%	56.00%	17	14	10	71.4396	82.35%	7.1496	\$128	\$490	-\$362
axxxxx	23	15	65.22%	100.00%	6	0	0		0.0096		\$0	\$0	\$0
Robxxxxx	195	23	11.79%	20.00%	133	125	41	32.80%	93.98%	47.20%	\$13,388	\$4,375	\$9,013
Sample Type	Samples Received	Deficiency [	Deficiency%	Initial Reficiency %	Billed Claims	Adjudicated	Zero Pay Z	ero Pay Rate	Adju. Rate	Paid Adju. Rate	Total Collected	COGs	Profit/Los
Allergy	16	1	6.25%	18.75%	12	10	9	90.00%	100.00%	0.0096	\$0	\$350	-\$350
Blood	25,295	3,286	12.99%	28.01%	15,809	14,829	4,654	31.38%	97.64%	56.97%	\$350,874	\$519,015	-\$168,141
Covid	203,815	7,193	3.53%	18.99%	141,531	136,538	6,685	4.90%	97.28%	92.88%	\$13,587,060	\$4,778,830	\$8,808,230
Senetics	93	21	22.58%	24.73%	63	61	23	37.70%	96.83%	47.54%	\$29,633	\$2,135	\$27,498
nfectious Diseases	23,423	2,149	9.17%	18.31%	18,421	17,075	5,848	34.25%	96.37%	56.13%	\$3,340,494	\$597,625	\$2,742,869
Microbiology	609	16	2.63%	27.26%	528	496	152	30.65%	93.41%	49.40%	\$8,689	\$17,360	-\$8,671
MissingCaseType	2	10	50.00%	50.00%	0	0	0	50.0570	55.4170	43.4070	\$0,005	\$0	\$0,07
DTC	68	11	16.18%	32.35%	52	45	12	26.67%	96.15%	66.00%	\$2,708	\$1,575	\$1.13
Account Manag		Account: All	2012010			10		20107.00	501257		\$2,7.00	42,010	<i>v</i> 2/20
Account Manager	Samples Received		Deficiency%	Initia Deficiency %		Adjudicated	Zero Pay	Zero Pay Rate	Adju. Rate	Paid Adju. Rate		COGs	Profit/Los
											to cor		ćoo/
Un-Defined	800	112	14.00%	70.25%	103	51	22	43.1496	92.73%	47.06%	\$2,605	\$1,785	\$820
Un-Defined	800 11,760						22 314		92.73%	47.06% 95.64%	+-+	\$1,785 \$374,115	\$689,185

- The sales dashboard provides a high level overview of the labs sales department from vice president/regional director level down to the individual sales representatives.
- The sales dashboard provides the ability for executives to determine which sales accounts are receiving missing information, have high denial rates (zero pay %), amounts collected and overall profitability.
- The sales dashboard can be filtered by the management sales level (if applicable) to isolate the sales representatives that report under that manager/territory. The sales managers can filters this dashboard to analyze the sales representatives that report to them.

# **Clinic Dashboard:**

Practice	Account Gro	Ma Ma	inager	Sample: Received		Deficiency%	Initial Deficiency %	Billed	Adjudicated	Zero Pay	Zero Pay Rate	Adju. Rate	Paid Adju. Rate	C
Acaxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Heritage Laxx		vixxx	4	1 0	0.00%	0.00%	0	0	0				
Action Recovxxxxxxxxxx	Heritage Laxx	xxx xxx	occors Connect	xxx 289	9 15	5.19%	8.65%	262	238	152	63.87%	98.76%	34.45%	
Adaptive Behavioral Servixxxxxxxxx	Brandxxxxx	XXX	oooxes Steigerwa	xxx 175	5 4	2.29%	16.57%	170	161	150	93.17%	94.71%	0.62%	
Adena Fayette Medical Cenxxxxxxxxxxx	Heritage Laxx		ooxxxitage Lab vixxx	559	0	0.00%	0.00%	66	66	0	0.00%	100.00%	100.00%	
Advanced Family Healthcxxxxxxxxxx	Andrewxxxxx	xxx	occorrabeth Myxx	1,263	3 127	10.06%	23.75%	966	943	189	20.04%	97.62%	71.90%	\$
Advanced Rural Health Clixxxxxxxxx	Andrewxxxxx	xxx	ooxxrew Pressnx	x 244	22	9.02%	18.85%	112	64	32	50.00%	96.97%	37.50%	
Advanced Urology - Richmxxxxxxxxxx	Dan Baxxx	XXX	oooxela Riddxxx	2,486	5 113	4.55%	11.99%	2,226	2,082	896	43.04%	98.77%	52.93%	\$
Advantage Home Health Servixxxxxxxxxx	Heritage Laxx		occoxitage Lab vixxx	20	5 0	0.00%	69.23%	24	24	1	4.17%	100.00%	95.83%	
Sample Type		actice: All		Initial						Paid Adiu	Total			
Sample Type	Samples Received	Deficiency		Deficiency %		Adjudicated		ero Pay Rate	Adju. Rate	Paid Adju. Rate	Total Collected			
Sample Type	Samples Received 16		Deficiency%	Deficiency % B 18.75%	illed Claims	Adjudicated 10	9	ero Pay Rate 90.00%	Adju. Rate 100.00%		Collected \$0	COGs \$350	-\$3	350
Sample Type Allergy Blood	Samples Received 16 25,295	Deficiency 1 3,286	6.25% 12.99%	Deficiency % 8 18.75% 28.01%	12 15,809	10 14,829	9 4,654	90.00% 31.38%	100.00% 97.64%	Rate 0.00% 56.97%	Collected \$0 \$350,874	\$350 \$519,015	-\$3 -\$168,1	350 141
Sample Type Allergy Blood	Samples Received 16	Deficiency 1 3,286 7,193	6.25%	Deficiency % B 18.75%	12	10	9	90.00%	100.00%	Rate 0.00%	Collected \$0	\$350	-\$3 -\$168,1	350 141
Sample Type Allergy Blood Covid	Samples Received 16 25,295	Deficiency 1 3,286	6.25% 12.99%	Deficiency % 8 18.75% 28.01%	12 15,809	10 14,829 136,538 61	9 4,654	90.00% 31.38%	100.00% 97.64%	Rate 0.00% 56.97%	Collected \$0 \$350,874	\$350 \$519,015	-\$3 -\$168,1 \$8,808,2	350 141 230
Sample Type Allergy Blood Covid Genetics	Samples Received 16 25,295 203,815 93 23,423	Deficiency 1 3,286 7,193	6.25% 12.99% 3.53%	Beficiency % 8 18.75% 28.01% 18.99% 24.73% 18.31%	12 15,809 141,531	10 14,829 136,538 61 17,075	9 4,654 6,686 23 5,848	90.00% 31.38% 4.90%	100.00% 97.64% 97.28%	Rate 0.00% 56.97% 92.88%	Collected \$0 \$350,874 \$13,587,060	\$350 \$519,015 \$4,778,830	-\$3 -\$168,1 \$8,808,2 \$27,4	350 141 230 498
Sample Type Allergy Blood Covid Genetics Infectious Diseases	Samples Received 16 25,295 203,815 93	Deficiency 1 3,286 7,193 21	6.25% 12.99% 3.53% 22.58%	Deficiency % 8 18.75% 28.01% 18.99% 24.73%	12 15,809 141,531 63	10 14,829 136,538 61	9 4,654 6,686 23	90.00% 31.38% 4.90% 37.70%	100.00% 97.64% 97.28% 96.83%	Rate 0.00% 56.97% 92.88% 47.54%	Collected \$0 \$350,874 \$13,587,060 \$29,633	\$350 \$519,015 \$4,778,830 \$2,135	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8	350 141 230 498 369
Sample Type Allergy Blood Covid Genetics Infectious Diseases Microbiology	Samples Received 16 25,295 203,815 93 23,423	Deficiency 1 3,286 7,193 21 2,149	6.25% 12.99% 3.53% 22.58% 9.17%	Beficiency % 8 18.75% 28.01% 18.99% 24.73% 18.31%	12 15,809 141,531 63 18,421	10 14,829 136,538 61 17,075 496 0	9 4,654 6,686 23 5,848	90.00% 31.38% 4.90% 37.70% 34.25%	100.00% 97.64% 97.28% 96.83% 96.37%	Rate 0.00% 56.97% 92.88% 47.54% 56.13%	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6	350 141 230 498 369
	Samples Received 16 25,295 203,815 93 23,423 609	Deficiency 1 3,286 7,193 21 2,149 16	6.25% 12.99% 3.53% 22.58% 9.17% 2.63%	Beficiency % B 18.75% 28.01% 18.99% 24.73% 18.31% 27.26%	12 15,809 141,531 63 18,421 528	10 14,829 136,538 61 17,075 496	9 4,654 6,686 23 5,848 152	90.00% 31.38% 4.90% 37.70% 34.25%	100.00% 97.64% 97.28% 96.83% 96.37%	Rate 0.00% 56.97% 92.88% 47.54% 56.13%	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625 \$17,360	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6	350 141 230 498 369 571
Sample Type Allergy Blood Covid Genetics Infectious Diseases Microbiology MissingCaseType OTC	Samples Received 16 25,295 203,815 93 23,423 609 2 68	Deficiency 1 3,286 7,193 21 2,149 16 1	6.25% 12.99% 3.53% 22.58% 9.17% 2.63% 50.00%	Beficiency % B 18.75% 28.01% 18.99% 24.73% 18.31% 27.26% 50.00%	12 15,809 141,531 63 18,421 528 0	10 14,829 136,538 61 17,075 496 0	9 4,654 6,686 23 5,848 152 0	90.00% 31.38% 4.90% 37.70% 34.25% 30.65%	100.00% 97.64% 97.28% 96.83% 96.37% 93.41%	Rate 0.00% 56.97% 92.88% 47.54% 56.13% 49.40%	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494 \$8,689	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625 \$17,360 \$0	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6	350 141 230 498 369 571
Sample Type Allergy Blood Covid Genetics Infectious Diseases Microbiology MissingCaseType	Samples Received 16 25,295 203,815 93 23,423 609 2 68	Deficiency 1 3,286 7,193 21 2,149 16 1 11 tice: All	6.25% 12.99% 3.53% 22.58% 9.17% 2.63% 50.00% 16.18%	Deficiency % B 18.75% 28.01% 18.99% 24.73% 18.31% 27.26% 50.00% 32.35%	12 15,809 141,531 63 18,421 528 0	10 14,829 136,538 61 17,075 496 0	9 4,654 6,686 23 5,848 152 0 12	90.00% 31.38% 4.90% 37.70% 34.25% 30.65%	100.00% 97.64% 96.83% 96.33% 93.41% 96.15%	Rate 0.00% 56.97% 92.88% 47.54% 56.13% 49.40%	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494 \$8,689 \$2,708	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625 \$17,360 \$0 \$1,575	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6 \$1,1	350 141 230 498 369 571 133
Sample Type Allergy Blood Covid Genetics Infectious Diseases Microbiology MissingCaseType orc Financial Class	Samples Received 16 25,295 203,815 93 23,423 609 2 2 68 Pract Samples	Deficiency 1 3,286 7,193 2,149 16 1 11 tice: All Deficience	6.25% 12.99% 3.53% 22.58% 9.17% 2.63% 50.00% 16.18%	La 75% 28.01% 28.01% 24.73% 18.31% 27.26% 50.00% 32.35%	12 15,809 141,531 63 18,421 528 0 52	10 14,829 136,538 61 17,075 496 0 45	9 4,654 6,686 23 5,848 152 0 12	90.00% 31.38% 4.90% 37.70% 34.25% 30.65% 26.67%	100.00% 97.64% 97.28% 96.83% 93.41% 96.15%	Rate           0.00%           56.97%           92.88%           47.54%           56.13%           49.40%           66.00%           Paid Adju.	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494 \$8,689 \$2,708 \$2,708 Collected	\$350 \$519,015 \$4,778,830 \$2,135 \$17,360 \$0 \$1,575	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6 \$1,1	350 141 230 498 369 571 133
Sample Type Allergy Blood Covid Genetics Infectious Diseases Mircobiology MissingCaseType OTC Financial Class	Samples Received 16 25,295 203,815 93 23,423 609 2 2 68 Pract Samples Received	Deficiency 1 3,286 7,193 21 2,149 16 1 11 11 tice: All Deficience	6.25% 12.99% 3.53% 22.58% 9.17% 2.63% 50.00% 16.18% 8 14.55%	18.75% 28.01% 28.01% 18.99% 24.73% 18.31% 27.25% 50.00% 32.35%	12 15,809 141,531 63 18,421 528 0 52 Billed Claims	10 14,829 136,538 61 17,075 496 0 45 Adjudicated	9 4,654 6,686 23 5,848 152 0 12 2 Zero Pay	90.00% 31.38% 4.90% 37.70% 34.25% 30.65% 26.67%	100.00% 97.64% 97.28% 96.83% 96.37% 93.41% 96.15% e Adju. Rate 100.00%	Rate           0.00%           55.97%           92.88%           47.54%           56.13%           49.40%           66.00%           Paid Adju.           Rate	Collected \$0 \$350,874 \$29,633 \$3,340,494 \$8,689 \$2,708 \$2,708 Collected \$1,379	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625 \$17,360 \$0 \$1,575	-\$3 -\$168,1 \$8,808,2 \$27,4 \$2,742,8 -\$8,6 \$1,1 \$ \$ <b>Profit/LC</b> \$ \$1,3	3350 141 230 498 369 571 133 133 0055 379
Sample Type Allergy Blood Covid Genetics Infectious Diseases Mircobiology MissingCaseType OTC Financial Class Un-Defined	Samples Received 16 25,295 203,815 93 22,3423 609 2 68 Pract Samples Received 55	Deficiency 1 3,286 7,193 21 2,149 16 1 11 11 tice: All Deficiency	6.25% 12.99% 3.53% 9.17% 22.58% 9.17% 2.63% 50.00% 16.18% 20.00% 16.18%	Initial           Deficiency %           18.75%           28.01%           18.99%           24.73%           24.73%           18.31%           27.26%           50.00%           32.35%           Initial           Deficiency %           21.82%           17.79%	12 15,809 141,531 63 18,421 528 0 52 Billed Claims 31	10 14,829 136,538 61 17,075 496 0 45 Adjudicated	9 4,654 6,686 23 5,848 152 0 12 2 2ero Pay	90.00% 31.38% 4.90% 37.70% 34.25% 30.65% 26.67% Zero Pay Rat	100.00% 97.64% 97.28% 96.83% 96.37% 93.41% 96.15% e Adju.Rate 100.00%	Rate           0.00%           56.97%           92.88%           47.54%           56.13%           49.40%           66.00%           Paid Adju.           Rate           41.94%	Collected \$0 \$350,874 \$13,587,060 \$29,633 \$3,340,494 \$8,689 \$2,708 \$2,708 Collected \$1,379 \$1,151,463	\$350 \$519,015 \$4,778,830 \$2,135 \$597,625 \$17,360 \$0 \$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,575\$1,	-\$33 -\$168,1 \$8,808,2 \$2,742,8 -\$8,6 \$1,1 \$ <b>Profit/Lo</b> 0 \$1,3,5 \$ \$777,6	3350 141 230 498 369 571 133 133 0555 379 598

- The clinic dashboard provides a high-level overview of the clinics where the lab is receiving samples.
- The clinic dashboard provides the ability for executives to determine which clinics the lab is receiving the most missing information, have high denial rates (zero pay %), overall amounts collected and overall profitability.
- The clinic dashboard can be filtered by the management sales level (if applicable) to isolate clinics that belong to different sales representatives. The dashboard can also be filtered by insurance or sample type.

### **Denial Dashboard:**

	3							
	No Response	Summary	Denial Summary	Denials by FSC		Denial Analysis Summary	>	
Insurance Name Insuran	nce Name 🔻		Sample Type (AII)	▼ Sub Sample Typ	e •	No Response Clair	ns: 21,499	Export All
	0.5.0	C 10 D	11.150	16 20 0	01.05.0	26.20.0		
MEDICARE B PENNSYLVANIA	0-5 Days	6-10 Days		16-20 Days	21-25 Days \$756.61		>30 Days	Total ER 🗐
MEDICARE B PENNSYLVANIA UNITED HEALTH CARE	0-5 Days \$992,242.29 \$507,498.89	,	<b>11-15 Days</b> \$320,770.99 \$180,135.36		,	\$128.29		

		< No Respon	se Summary	Denial Summary	Den	ials by FSC	Denial	Analysis Summar	ry >
Denials b	y Financial Cl	ass	CARC (AII)	Code •	Sample Type (All)	▼ Sub Samp	ele Type	Practice (AII) Financia	▼ al Class
CARC Code	COMMERCIAL	MEDICAID	MEDICARE	BCBS	UHC	AETNA	CIGNA	HUMANA	OTHER FEDERAL
B11	\$7,104.27	\$0.00	\$50.00	\$5,003.52	\$1,587.97	\$843.95	\$774.90	\$347.34	
109	\$14,105.47	\$265.30	\$41,773.97	\$8,540.36	\$3,809.76	\$0.00	\$1,289.19		\$0.00
16	\$16,910.21	\$17,909.42	\$39,858.82	\$14,662.48	\$3,730.80	\$347.34	\$641.25	\$0.00	\$2,627.39
50	\$403.19		\$5,639.70	\$756.53	\$547.95	\$1,645.61	\$286.35		
24	\$357.23	\$4,307.31	\$504.01	\$0.00					\$0.00
96	\$18,326.77	\$7,623.59	\$3,494.04	\$30,635.23	\$4,018.42	\$2,502.13	\$0.00		\$888.57
252	\$2,531.22		\$3,078.76	\$108,143.65	\$8,123.85	\$1,087.67	\$308.73	\$987.29	

- The denial dashboard has the ability to view no response claims, claims that have been billed but have not adjudicated by the payer, based on insurance and aging. The dashboard has the ability to isolate an individual payer and aging bucket to view the underlying accounts that comprise the outstanding balances. All balances reflected are the net expected reimbursement.
- The denial dashboard has the ability to analyze denial trends by financial class and denial code (CARC code). This analysis is beneficial to understand denial trends by payer and which denials/payers the AR team needs to focus on to drive increased cash flow.
- The denial dashboard (not pictured) trends denials by sample type/sub-sample type and financial class/insurance month over month. This trending allows for the understanding of which payers are denying which sample types.